



Fresno Women's Medical Group  
Team Concept of Care

At FWMG, we have a team concept of care. This concept was developed to give patients the personal care that they want and that we believe is best for them. Because we are a big office, there was a risk of becoming like a clinic, where patients would not have a personal relationship with their doctor or other provider.

We have 6 teams of doctors (MD), midlevel provider (NP, CNM) and 2 medical assistants. These are:

- Yellow team: Dr. Dabbs and Carol Flesher, NP
- Blue team: Dr. Beingesser and Pam Troop, NP
- Green team: Dr. Lopopolo and Francesca Grousis, NP
- Red team: Dr. Krogstad, Dr. Mojibi and Pam Hamilton
- Purple team: Dr. Felton
- T St team: Dr. Newel, Dr. Kopacz and Melanie King, NP

When this policy is not upheld, a teams schedule becomes filled with patients from other teams, and there is no room to accommodate the team's own patients. This is hard on the patient and hard on the providers and perpetuates the problem.

Each midlevel has openings for 2 New OB (NOB) visits per day. This should be enough to accommodate all the NOB's for each MD every month. There are openings for approximately 32-40 NOB's each month in the midlevel schedule. Since each MD accepts 25-30 NOB's in a month, the team midlevel schedule should be able to accommodate all patients. The same is true of post-partum appointments.

- NOB visits should be scheduled with the midlevel only. Rare exceptions can be made when a midlevel is on vacation, or if a patient requests a specific (non-team) midlevel.
- Return OB (ROB) patients should NEVER routinely be scheduled with a non-team midlevel, even if the team has no openings.
- Annuals should not be scheduled outside of the team, unless the patient specifically requests another midlevel.
- Post-partums should not be scheduled outside the team.
- Post-op patients should be seen by the surgeon who did the surgery, unless she specifies otherwise.

If the team does not have an opening, take the chart to the appropriate team MD or midlevel for a decision about scheduling.